

ORIGINAL

EX PARTE OR LATE FILED



Michael F. Del Casino
Regulatory Division Manager

Suite 1000
1120 20th Street, N.W.
Washington, DC 20036
202 457-2023
FAX 202 457-2165

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MAR 10 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

March 10, 2000

Ms. Magalie Roman Salas
Federal Communications Commission
445 12th Street, S.W. – Room TWB-204
Washington, D.C. 20554

Re: Written Ex parte – CC Docket No. 90-571

Dear Ms. Salas:

Attached are three (3) copies of the First and Second Quarter Reports documenting the outreach efforts of the TRS Coin Sent Paid Industry Team. This information has been provided to Claude Stout of TDI and the Consumer Action Network (CAN) for their review.

The Industry Team has been in regular contact with Claude (representing CAN) and we have been exchanging ideas and information in a cooperative manner. The CSP Industry Team is continuing to work closely with members of the disabled community to provide improved outreach in connection with TRS Coin Sent Paid calling.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. DelCasino".

M. DelCasino

Attachments

cc: Helene Schrier Nankin
Debra Sabourin

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TRS CSP Industry Educational **RECEIVED** Activity Plan

MAR 10 2000

FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

1st Quarter Report June, July and August 1999

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Team Members

Activity One

List of meetings attended at local, regional, and national levels
which presented information to users on TRS CSP calling.

Activity Two

Direct Mailings on TRS CSP calling.

Activity Three

Articles placed in TRS user community publications. TRS provider
newsletter, websites, industry and disability organization publications,
Etc., on TRS CSP calling.

Activity Four

Miscellaneous outreach via newspapers, public service announcements,
customer notifications, special TTY directories, etc.

Activity Five

Joint industry/community meetings held to discuss further ways to create and
disseminate educational material to educate TRS users about access to relay
services through payphones.

Team Members

<u>CONTACT</u>	<u>COMPANY</u>	<u>PHONE NUMBER</u>	<u>FAX NUMBER</u>
Greg Haledjian	APCC	(703)385-5300	(703)385-5301
Vince Sandusky	APCC	(703)385-5300	(703)385-5301
*Mike Del Casino	AT&T	(202)457-2023	(202)457-2545
Bill Darcy	Bell Atlantic	(518)396-1043	(518)465-8488
Brenda Snyder	Bell Atlantic	(703)974-5789	(703)974-0780
Sandy Sanders	BellSouth	(404)927-1423	(404)885-9920
Vanessa Asarisi	GCI	(907)373-6770 (800)770-6770	(907)373-2179 or (907)376-8366
*Linda Nelson	GTE	(972)718-3390	(972)718-1213
Gary Warren/Barb Handrup	Hamilton Tel.	(402)694-5101	(402)694-2848
Larry Fenster	MCI	(202)887-2180	(202)887-2676
Beth Schreiber	MCI	(703)506-6162	(703)506-6572
Charles Estes	MCI	(972)729-7790(Voice) (972)918-7791(TTY)	(972)729-6068
Bill Stricklen	NASRA	(303)894-2512 (TTY)	(303)894-2065
Steve Dyke	SBC	(214)858-1962	(214)858-0287
Tom Weckel	SBC	(214)464-0551	(214)745-8444
Mike Baer	Sprint	(303)297-5389 (TTY) (303)297-5560(Voice)	(303)297-7951
Julie Rones	USTA	(202)326-7254	(202)326-7333
Rita Beier	VISTA IT/ Massachusetts Relay	413-493-1104 (Voice) 423-493-1155 (TTY)	413-493-1190
Mark Sommer	VISTA IT Massachusetts Relay	800-439-0415 (TTY)	781-388-2435
Glenda Weibel	U S West	(206)346-9428	(206)345-2129

- * current co-chairs of TRS Industry Team
- Updated 2/15/00

Activity One

TRS Coin Sent Paid - Indu Educational Activity Plan
Period Covered: June, July and Aug 1999. Including Projected Activities

Activity 1 - List of meetings attended at local, regional, and national levels which presented information to users on TRS CSP calling. 1. Date 2. Name of organization or group; 3. Location; 4. Estimated number of people in attendance; 5. Information provided, a) educational letter, b) wallet-size instructional card, c) demo video on how to place a call from a payphone, d) all of the above, e) other (i.e., live demonstrations, etc.)

*Information provided at meetings (A&B) is attached. A copy of the video is available upon request.

DATE	L=Local R=Regional N=National	NAME	CITY	STATE	ATTENDANCE	A=Letters B=Cards C=Video D=All of the Above E=Other (i.e., live preso)
06/01/99	Regional	Broward County Assoc f/t Deaf	Fort Lauderdale	FL	85	E
06/01/99	Local	Center tour for Australia visitor (Dr. Kelleher) and FCC (Pam Gregory)	Baltimore	MD	2	A,B,E
06/01/99	Local	TAI Open House	Des Moines	IA	40	A, B, E
06/01/99	Local	Zenith Insurance Company	Austin	TX	11	B
06/01/99	Local	Cascade Disability	Austin	TX	6	B
06/01/99	Local	XoSpec	Austin	TX	10	B
06/01/99	Local	JI Speciality Services	Austin	TX	10	B
06/01/99	Regional	Southwest Arts in Action	Sedona	AZ	250	B
06/01/99	National	Deaf Women United	San Diego	CA	400	B
06/02/99	Local	Northeastern University	Boston	MA	80	E
06/02/99	Local	Metro Job Training	Danvers	MA	7	E
06/02/99	Local	SHHH local chapter	Manchester	NH	14	B, E
06/02/99	Local	Evansville Town Hall	Evansville	IN	15	A, B
06/02/99	Local	Town Hall	Las Vegas	NV	85	B, E
06/02/99	Local	Cumberland Valley Development Agency	London	KY	20	E
06/03/99	Local	Middletown Elementary School	Middletown	NJ	150	B,C,E
06/03/99	Local	RI Library Association Conference	Providence	RI	25	B,C,E
06/03/99	Local	Haverhill Chamber of Commerce	Haverhill	MA	6	E
06/03/99	Local	Louisiana Association of the Deaf Convention	Lafayette	LA	150	E
06/04/99	Local	Union Hospital inservice	Terre Haute	IN	20	A, B
06/04/99	Local	Presentations (5) at Emmorton Elementary School (all day)	Bel Air	MD	116	A,B,E
06/04/99	Local	Statewide Conference on Childhood Deafness	Vancouver	WA	150	D
06/05/99	Regional	ESSEX College Fair Deaf	Haverhill	MS	180	A, B, C, E
06/05/99	Regional	Family Learning Day	Haverhill	MA	125	E
06/05/99	Local	NH Voc Rehab. Students program	Concord	NH	35	B, E
06/05/99	Local	Town Hall	Reno	NV	40	B, E
06/05/99	Local	Fern Creek Deaf Club	Louisville	KY	85	E
06/07/99	Local	DDTP Sou. Calif. Outreach Spec. Mtg	Long Beach	CA	7	A, B
06/07/99	Local	Flanner-Buchanan inservice	Indianapolis	IN	32	D
06/08/99	Local	MSAD	Malden	MA	9	E
06/08/99	Local	Lake County Town Hall	Merrillville	IN	75	A, B
06/09/99	Local	Baystate Senior Citizen Center	E. Longmeadow	MA	30	E
06/09/99	Regional	Fla Assn of the Deaf	W Palm Beach	FL	250	A, B
06/09/99	Local	Challam County Healthy Families	Port Angeles	WA	15	D

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06/09/99	Local	Hastings User Group Meeting	Hastings	NE	5	E
06/10/99	Local	TAD Meeting		NC	35	D
06/10/99	Regional	FL Assoc of Deaf State Conference	West Palm Beach	FL	300	E
06/10/99	Local	Convention	W Yellowstone	MT	65	B, E
06/10 - 11/99	Regional	BA Ctr Disab Trg Sessions	Marlboro	MS	80	D, E
06/11/99	Local	Mass Eye and Ear Infirmary	Boston	MA	3	E
06/11/99	Regional	St Louis Six Flag Deaf Deaf Awareness	St Louis	MO	300	B
06/11/99	Local	Vincennes University class	Indianapolis	IN	22	A, B
06/11/99	Local	VRI demo/presentations to VA folks (Larry P. and Clayton B.) at MRC, HASA and Ctr	Baltimore	MD	2	A,B,E
06/11 - 06/12	Local	NCRID Convention		NC	175	
06/12/99	Regional	N.E. Ind Liv Ctr	Danver	MS	35	D, E
06/12/99	Local	Northeast Ind Liv Ctr	Marlboro	MAS	68	D, E
06/12/99	Local	Deaf Awareness Day at Great Adventure Park	Jackson	NJ	5,000	B,E
06/13/99	Local	Ear Conference, by Lion's Club	Portland	OR	100	B
06/14/99	Local	Teen LEAD Camp	Osage Beach	MO	74	B,E
06/15/99	Local	Press conference at LEDO's pizza - Relay Partner kick-off	Baltimore	MD	35	A,B,E
06/15/99	Local	KEY Program at KY School for the Deaf	Danville	KY	54	E
06/16/99	Local	Emerson Hospital	Concord	MA	8	E
06/16/99	Local	Norcal Center on Deafness	Sacramento	CA	N/A	E
06/16/99	Local	DCARA	San Leandro	CA	N/A	E
06/16/99	Local	State Rehab. Advisory Meeting	Concord	NH	15	E
06/16/99	Local	Conn. Mental Health Center	New Haven	CT	25	E
06/16/99	National	Rainbow Association of the Deaf	New Orleans	LA	N/A	E
06/16/99	Local	Fox Point Senior Center	Providence	RI	25	B,C,E
06/17/99	Local	Rahway Hospital	Rahway	NJ	35	A,B,E
06/17/99	Local	Valley Advocacy and Comm. Ctr	Fresno	CA	N/A	E
06/17/99	Local	Center tour for University of Maryland Baltimore College (ASL Students)	Baltimore	MD	5	A,B,E
06/18/99	Local	Western MA Deaf Leaders Group	Springfield	MA	6	E
06/18/99	Local	Center tour for Austria (Elizabeth Rotter) and Costa Rican visitors (2)	Baltimore	MD	5	A,B,E
06/18/99	Local	Washington State Assoc. of Deaf	Spokane	WA	100	D
06/18/99	Local	KY Assoc of Deaf/Ky Reg of Interpreters Convention	Richmond	KY	90	E
06/18/99	Regional	Idaho Association of the Deaf	Spokane	WA	20	E
06/19/99	Regional	SCAD Board Meeting	Columbia	SC	30	E
06/19/99	Local	Bloomington Town Hall	Bloomington	IN	17	A, B
06/19/99	Local	Town Hall	Colorado Springs	CO	93	B, E
06/19/99	Local	Deaf Senior Expo at Wyndholme Village (exhibit)	Ellicott City	MD	40	A,B,E
06/19/99	State	Maine Association of the Deaf Convention	Bangor	ME	40	A, B, E
06/21/99	Regional	Individuals in the Dallas Metro Area	Dallas	TX	59	E
06/21/99	Regional	Health Fair	Dallas	TX	750	B
06/21/99	Local	Greenfield Council on Aging	Greenfield	MA	5	E

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06/21/99	Local	Dr. Charles Highstein, MD office	East Brunswick	NJ	35	A,B,E
06/22/99	Local	Greystone Psychiatric Hospital	Greystone Park	NJ	15	A,B,E
06/22/99	Local	Center tour for University of Maryland Baltimore College (ASL Students)	Baltimore	MD	6	A,B,E
06/22/99	Local	STCC-Roma College	Roma	TX	13	E
06/22/99	Local	Cassia Beauty College	New Orleans	LA	9	E
06/22/99	Local	DisAbilities Coalition	Covington	KY	20	E
06/22 - 24/99	Local	NCAD Conference	New Bern	NC	200	A, B
06/23/99	Local	Int'l Assoc. of Personnell & Employment Conv.	Providence	RI	78	B,C,E
06/23/99	Local	Riley Hospital inservice	Indianapolis	IN	5	A, B
06/23/99	Local	UTPA	Edinburg	TX	31	E
06/24 - 27/99	Local	Indiana Association of the Deaf Convention	Waveland	IN	112	D
06/25/99	Local	Mass Rehab Commission	Holyoke	MA	11	E
06/25/99	Local	MSD Retreat	Fulton	MO	83	B
06/26/99	Local	VCO/2LVCO demo/presentation with OHIS members	Bethesda	MD	15	A,B,E
06/27 - 30/99	National	Self-Help for Hard of Hearing People (SHHH) 14th International Conference	New Orleans	LA	300 est.	D, E
06/28/99	Local	Wilmington Council on Aging	Wilmington	MA	24	E
06/29/99	Local	Mercy Hospital	Springfield	MA	4	E
06/29/99	Local	Montague Senior Citizen Center	Turner Falls	MA	3	E
06/30/99	Local	Barren River Health Department	Bowling Green	KY	65	E
07/01/99	Local	CAPS	Concord	MA	11	E
07/01/99	Local	North Central Assoc of the Deaf Picnic	Twin Lakes	IA	25	A, B, E
07/01/99	Local	IAD Convention Booth and Presentation	Cedar Rapids	IA	50	A, B, E
07/01/99	Local	Randall's Food Stores	Austin	TX	150	B
07/01/99	Local	Travis County Sheriffs Dept	Austin	TX	20	B
07/01/99	Local	City of Austin Water & Wastewater	Austin	TX	11	B
07/01/99	Local	Dept of Public Safety	Austin	TX	15	B
07/01/99	Local	Breast Cancer Coalition	Austin	TX	6	B
07/01/99	Regional	Reel Rehabilitation	Phoenix	AZ	500	B
07/01/99	National	CICI Conference	Manhattan	CA	200	B
07/06/99	Local	Service Net	Northampton	MA	5	E
07/07/99	Local	Rahway Hospital	Rahway	NJ	15	A,B,E
07/08/99	Local	Franklin County House	Turner Falls	MA	17	E
07/08/99	Local	O'Connell Professional Nursing Svc	Holyoke	MA	12	E
07/09/99	Local	Blue Cross/Blue Shield of Louisiana	Baton Rouge	LA	3	E
07/10/99	Local	Northwest Assoc. of Deaf		AR	20	B
07/10 - 12/99	Regional	California Assn of the Deaf	Lake Tahoe	CA	500	A, B
07/11/99	Regional	California Assoc. of Deaf	Lake Tahoe	CA	500	D
07/14 - 17/99	National	TDI Biennial Conference	Seattle	WA	500	D, E
07/14/99	Local	Franklin Transit Authority	Greenfield	MA	6	E
07/14/99	Local	Easthampton Council on Aging	Easthampton	MA	15	E
07/14/99	Local	Truro Police/Fire Department	Truro	MA	3	E
07/14/99	Local	Welfleet Police/Fire Department	Welfleet	MA	5	E
07/14/99	Local	Joan Mancoux	Manchester	NH	1	B, E

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07/16/99	Local	Dennis Yarmouth Program	Dennis	MA	3	E
07/16/99	Regional	Conv. of American Instructors of Deaf	Los Angeles	CA	700	A, B
07/16/99	Local	Senior Citizens Center	Madisonville	KY	25	E
07/16/99	Local	Trovor Clinic	Madisonville	KY	4	E
07/17/99	Local	Cochlear Retreat	Sturbridge	MS	200	D, E
07/17/99	Local	Columbia Picnic	Columbia	MO	93	B
07/17/99	Local	HOCD Campout	Paoli	IN	57	B
07/17/99	National	Ntl Deaf Bowling Assn.	Reno	NV	1200	B, E
07/19/99	Local	Rahway Hospital	Rahway	NJ	55	A,B,E
07/20/99	Local	Pittsfield Housing Assistance	Pittsfield	MA	7	E
07/20/99	Local	Sunrise for Hadley	Hadley	MA	9	E
07/20/99	Local	DEAF Inc	Allston	MA	11	E
07/20/99	Local	KY Independent Living Convention	Bowling Green	KY	90	E
07/21/99	Local	Amherst Survival Center	Amherst	MA	5	E
07/21/99	Local	Domus Inc.	Springfield	MA	15	E
07/22/99	Local	Rahway Hospital	Rahway	NJ	16	A,B,E
07/26/99	Local	ASL Class	Richmond	KY	20	E
07/26/99	Local	Kean University	Union	NJ	15	B,C,E
07/26/99	Local	Senior Citizen's Center	Richmond	KY	15	E
07/28/99	Local	Community Support Services	Northampton	MA	10	E
07/28/99	Local	DMR	Blechertown	MA	10	E
07/28/99	Local	The Foote School	New Haven	CT	15	E
07/29/99	Local	Clinical and Support Options	Greenfield	MA	5	E
07/29/99	Local	Franklin Medation	Turner Falls	MA	7	E
07/29/99	Local	Children's Aid and Family Services	Northampton	MA	5	E
07/29/99	Local	Booth Exhibit	Colorado Springs	CO	435	B, E
07/29/99	Regional	Workshop at IAD conv	Cedar Rapids	IA	20	A,B,E
07/29 - 31/99	State	Empire State Assn. For the Deaf	Olean	NY	500	D
07/30/99	Local	Deaf Advocacy Group	Portland	ME	15	B, E
07/30/99	Regional	Western MA Electricity Company	Springfield	MA	7	E
8/99	Local	Portland Library (Whole month event of August)	Portland	ME	6000	B, E
8/99	Local	Telephone Pioneers	El Dorado,	AR	30	B
8/99	Local	Mt. View 9-1-1	Mt. View	AR	6	B
8/99	Local	Fordyce Hospital	Fordyce	AR	4	B
8/99	Local	Rotary Club	Pittsburg	KS	40	E
8/99	Local	United Cerebral Palsy	San Diego	CA	N/A	E
8/99	Local	Center for Independent Living	Berkeley	CA	N/A	E
8/99	Local	Access Center	San Diego	CA	N/A	E
8/99	Local	Dale McIntosh Center	Orange County	CA	N/A	E
08/01/99	Local	Iowa State Fair Booth	Des Moines	IA	100	A, B
08/01/99	Local	North Dakota Assoc Convention	Grand Forks	ND	55	A, B, E
08/01/99	Local	Child Protective Services	Austin	TX	17	B
08/01/99	Local	Family Eldercare	Austin	TX	13	B
08/02/99	Regional	Registry Interpreter Conf	Boston	MS	60	D, E
08/03/99	Local	Sunrise for North Reading	North Reading	MA	4	E
08/03/99	Local	Staff Training	Las Vegas	NV	3	B, E

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08/05/99	Local	DDTP Outreach Specialist Training	San Diego	CA	20	A, B
08/05/99	Regional	SC Assoc of Deaf State Conference	Spartanburg	SC	150	E
08/05/99	Local	Missouri Association of the Deaf Conf	Columbia	MO	86	B, E
08/05/99	Local	UConn Disability Fair	Storrs	CT	50	B
08/06/99	Local	Pittsfield Deaf Club	Pittsfield	MA	6	E
08/06/99	Regional	Northwest Athletic Assoc. of Deaf	Tukwila	WA	250	B
08/06/99	Local	AR Timberfest Campout		AR	100	B
08/07/99	Local	NHAD Pinic	Hopington	NH	60	E
08/08/99	Regional	Farwest Golf Assoc. of Deaf	Bend	OR	200	B
08/09 - 12/99	Regional	FarWest Golf Assoc. of the Deaf	Bend	OR	80	B
08/10/99	Local	AllAmerica Financial	Waltham	MA	7	E
08/10/99	Local	MSAD ASL Class	Malden	MA	6	E
08/10/99	Local	SHHH Derby Chapter	Louisville	KY	30	E
08/11/99	Local	New Orleans Public School's Annual Staff Development Conference	New Orleans	LA	900	E
08/12/99	Local	Amherst Council on Aging	Amherst	MA	22	E
08/12/99	Local	Hawthorne Services Inc.	Chicopee	MA	8	E
08/12/99	Local	Worcester Deaf Senior Citizens	Worcester	MA	30	E
08/12 - 14/99	Local	MDAD Biennial Conference - Holiday Inn/Inner Harbor	Baltimore	MD	200	A, B, E
08/13/99	Local	UTPA	Edinburg	TX	65	E
08/15/99	Local	SHHH Chapter Meeting	New Orleans	LA	55	E
08/16/99	Local	Center for Living and Working	Worcester	MA	3	E
08/16/99	Local	Quincy Deaf Senior Citizens	Quincy	MA	45	E
08/16/99	Local	Call for Help Agency	Amherst	MA	10	E
08/17/99	Local	West Point User Group Meeting	West Point	NE	1	E
08/17/99	Local	Wayne User Group Meeting	Wayne	NE	3	E
08/18/99	Local	AR Relay Service Advisory Panel		AR	9	B
08/19/99	Local	Lawrence Deaf Senior Citizens	Lawrence	MA	11	E
08/20/99	Local	Bernardston Council on Aging	Bernardston	MA	5	E
08/20/99	Local	Sunbridge of South Hadley	South Hadley	MA	4	E
08/20/99	Local	Booth Exhibit	Boulder	CO	66	B, E
08/21/99	Local	IBAD Event	Huntington	IN	150	E
08/21/99	Regional	Workshop at NDAD conv	Bismarck	ND	45	A, B, E
08/21 - 22/99	Local	Conn. State Deaf Golf Tournament	South Windsor	CT	40	B
8/22-23/99	Local	AR School of Deaf	Little Rock	AR	155	B
08/23/99	Local	MCDHH Boston	Boston	MA	15	E
08/25/99	Local	LINKS	South Boston	MA	12	E
08/25/99	Local	Mt. Royal Travel Relay Partner training	Baltimore	MD	5	A, B, E
08/25/99	Local	Lake Charles User Group Meeting	Lake Charles	LA	17	E
08/25 - 29/99	Regional	NYS Fair	Syracuse	NY	N/A	D, E
08/26/99	Local	Northfield Council on Aging	Northfield	MA	4	E
08/26/99	Local	Mental Health Professionals	Pittsfield	MA	20	E
08/26/99	Local	Lee Visiting Nurses Association	Lee	MA	30	E
08/27/99	Local	St Carninal Stadium Deaf Awareness Day	St. Louis	MO	245	B

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08/27/99	Local	Center tour for Dept. of Education deaf employee	Baltimore	MD	1	A,B,E
08/27 - 09/6/99	State	New York State Fair	Syracuse	NY	2,500	B
08/28/99	Local	NV Local Chapter	Las Vegas	NV	30	B, E
08/28/99	Local	Sails "Play Day" Picnic		AR	8	B
08/30/99	Local	Holyoke AIM	Holyoke	MA	10	E
08/30/99	Local	Stavros	Springfield	MA	4	E
09/01/99	Local	Worcester Council on Aging	Worcester	MA	25	E
09/01/99	Local	Green River House	Greenfield	MA	5	E
09/01/99	National	NSAD Softball Tourney	Austin	TX	3000	B
09/01/99	Local	Pennyrile Area Aging Council	Hopkinsville	KY	25	C
09/02/99	Local	Enhanced 911 Staff	Reading	MA	4	E
09/02/99	Local	Hearing Service of Kentucky	Hopkinsville	KY	1	B
09/03/99	Local	U of A Medical Ctr	Little Rock	AR	12	B
09/04/99	Local	Northwest Recreation Club	Astoria	OR	45	B
09/08/99	Local	Highland Senior Service Center	Northampton	MA	6	E
09/08/99	Local	Salvation Army	Malden	MA	3	E
09/08/99	Local	Amherst Shelter	Amherst	MA	11	E
09/08/99	Local	Support Staff at Senior Citzizen Center	Forest Grove	OR	15	B
09/08/99	Local	Eau Claire Town Hall Meeting	Eau Claire	WI	45	E
09/08/99	Local	AR Development Disabilities Council		AR	150	B
09/09/99	Local	Montague Senior Citizen Center	Turner Falls	MA	6	E
09/09/99	Local	Westbrook Services	Westfield	MA	12	E
09/09/99	Local	Boehringer-Ingelheim - Office Visit	Bloomfield	CT	2	E
09/10/99	Local	Western MA Deaf Leaders Group Mtg	Springfield	MA	5	E
09/10 - 09/23	Local	Camp Dogwood	Charlotte	NC	N/A	A, B
09/11/99	Local	NHAD State Convention	Concord	NH	200	B, E
09/11/99	Local	Access xpo of Northern New England	Manchester	NH	1,000	B, E
09/11/99	Local	World of Fun Deaf Awareness Day	Kansas City	MO	300	B, E
09/13/99	Local	Western MA Legal Service	Springfield	MA	5	E
09/13/99	Local	Visiting Nurses Association	Springfield	MA	10	E
09/13/99	Local	Maumelle 9-1-1	Maumelle	AR	4	B
09/14/99	Regional	Access Tech Expo	Manchester	MS	N/A	D, E
09/14/99	Local	Ralston/Millard/LaVista User Group Meeting	Millard	NE	9	B, E
09/14/99	Local	Bellevue User Group Meeting	Bellevue	NE	1	B
09/14/99	Local	V.A. Medical Center's Audiology Department	Louisville	KY	4	B, E
09/15/99	Local	MH Case Management Program	Cambridge	MA	10	E
09/15/99	Local	Eastern Washington Center for Deaf	Spokane	WA	10	D
09/15/99	Local	Family Service Woodfield	Bridgeport	CT	30	E
09/20/99	Local	Shreveport SHHH Chapter Meeting	Shreveport	LA	35	E
09/16/99	Local	Blaine House Reception	Augusta	ME	100	B
09/18/99	Regional	KODA Conference	Haverhill	MA	150	E
09/18/99	Local	Deaf Festival	Raleigh	NC	N/A	A, B
09/18/99	Local	RICAC Meeting	Indianapolis	IN	25	A, B
09/18/99	Local	ISD Football Homecoming	Indianapolis	IN	300	E

TRIS Coin Sent Paid - Indu Educational Activity Plan

Period Covered: June, July and Aug 1999. Including Projected Activities

09/18/99	Local	Lake Compounce - DAW	Bristol	CT	200	B
09/19/99	Local	Deaf Fest	Somerset	NJ	4,000	B,E
09/19/99	Local	Deaf Festival	Charlotte	NC	N/A	A, B
09/19 - 21/99	Regional	Picnic and Golf Tournament	Southern Ca	CA	N/A	A, B, E
09/19/99	Regional	Northern Nevada Center for Independent Living	Reno	NV	100	D
09/20/99	Local	Deaf Heritage Week Kickoff	Indianapolis	IN	500	D
09/21/99	Local	Holy Cross DAW	Worcester	MA	100	E
09/21/99	Local	NECC DAW	Haverhill	MA	100	E
09/21/99	Local	Hilltown Family Center	Cummington	MA	10	E
9/21 - 22/99	Local	Speech and Language	Asheville	NC	N/A	A, B
09/21/99	Local	Deaf Awareness Day	New Bern	NC	N/A	A, B, C
09/22/99	Local	Deaf, Deaf World at MWCC	Gardner	MA	50	E
09/22/99	Local	Deaf, Deaf World at MCC	Bedford	MA	50	E
09/22/99	Local	North Shore ARC	Danvers	MA	40	E
09/22/99	Local	Big E	Springfield	MA	N/A	E
09/22/99	Regional	Relay Open House:Deaf Awareness	Syracuse	NY	250	B,C
09/22/99	Local	Asnuntuck Comm. College	Enfield	CT	25	E
09/23/99	Regional	MACRO Conference	Marlboro	MA	500	E
09/23/99	Local	Deaf Awareness at Bristol College	Fall River	MA	50	E
09/23/99	Local	NEHD Health Fair	Danvers	MA	50	E
09/23/99	Local	Deaf, Deaf World at NU	Boston	MA	75	E
09/23/99	Local	Barbecue Festival	Lexington	NC	100,000	A, B
09/23/99	Local	NC School for Deaf Homecoming	Wilson	NC	N/A	A, B
09/23/99	Local	911 state office	Concord	NH	10	B, E
09/23/99	Local	TTY Pay Phone Presentation	West Haven	CT	20	E
9/24 - 26/99	State	10th Annual Deaf Culture Festival	Falmouth	ME	300	A, B, E
09/25/99	Local	Deaf Banquet	Greensboro	NC	N/A	A, B
09/25/99	Local	St Louis Deaf Booth	St Louis	MO	250	B, E
09/25/99	Local	Deaf Festival	South Bend	IN	200	D
09/26/99	Local	Big E	Springfield	MA	N/A	E
09/26/99	Local	NVAD Convention	Las Vegas	NV	100	B, E
09/28/99	Local	Hospital Community	Jefferson City	MO	50	B, E
09/28/99	Local	Big E - New England Fair	Springfield	MA	200	B
09/29/99	Regional	Missouri Aging Conf	Springfield	MO	400	B, E
09/30/99	Local	Mt. Tom Institute Program	Holyoke	MA	5	E
09/30/99	Local	New England Home for the Deaf	Danvers	MA	50	E
09/30/99	Local	Hampshire Action Program	Northampton	MA	5	E
09/30/99	Local	EDCO Collaborative	Newton	MA	25	E
09/30/99	Local	TTY Pay Phone Presentation	Waterbury	CT	15	E
4th Qtr 99	Local	SW Bell Consumer Advisory Council		AR		B
4th Qtr 99	Local	AR School of Deaf Alumni Banquet		AR		B
4th Qtr 99	Local	Miss Deaf Arkansas Pageant		AR		B
4th Qtr 99	Local	AR Relay Service Advisory Panel		AR		B
4th Qtr 99	National	National Deaf Street Rod Assoc Annual Conference		AR		B
4th Qtr 99	Local	Little Rock Assoc for Deaf Christmas Party	Little Rock	AR		B

TRS Coin Sent Paid - Indur Educational Activity Plan

Period Covered: June, July and Aug 1999. Including Projected Activities

4th Qtr 99	Local	TX Governor's Conf on Aging	TX		B
10/99	Local	TTY Pay Phone Presentation	Norwich	15	E
10/99		APCC 1999 Eastern Conference & Expo	Atlanta	2,000 +	B
10/99 - 06/00	Regional	12 Town Meetings Expected	Florida		A, B, E
10/01/1999	Local	Deafywood Theater	So. Portland	100	B, E
10/01/99	Local	M Power for Wellness	Boston	5	E
10/01/99	Local	4 town halls meetings	Columbia	140	B, E
10/01/99	Local	Heartland and IRCCC trade shows	Des Moines		A, B, E
10/01/99	Local	TTY Pay Phone Presentation	Enfield	15	E
10/01/99	Regional	Association of Late Deafened Adults	Alexandria	500	D
10/02/99	Local	Statewide Medical Professionals Panel	Haverhill	50	E
10/02/99	Local	MassRID Meeting	Holyoke	50	E
10/02/99	Local	Dept of Education Paraprofesionals	Fulton	200	B, E
10/02/99	Local	GIDC Classic	Indianapolis	400	E
10/02/99	Local	Oregon Association of the Deaf	Wilsonville	100	B, C
10/02/99	Local	Texas Schhol of the Deaf Homecoming	Austin	1000	B
10/05/99	Local	NHAD Advisory Board	Concord	14	B, E
10/05/99	Local	Dept of Revenue	Salem	75	B, C
10/06/99	Local	Berkshire County Children Advocacy	Pittsfield	5	E
10/06/99	Local	Cerebal Palsy Association	Pittsfield	5	E
10/06/99	Local	Outpatient Clinic	Pittsfield	5	E
10/07/99	Local	United Crescent Hill Ministry Senior Citizen Group	Louisville	15	C
10/08/99	Local	MRC Springfield	Springfield	5	E
10/08/99	Local	MA Dept of Environmental Management	Amherst	5	E
10/08 - 09/99	National	Biannual Auditory Verbal International Conference	Atlanta	Unknown	B
10/10/99	Local	Unitarian Church	Portland	100	B, C
10/10/99	Local	Kentucky Community & Education Conferece	Covington	288	B
10/11/99	State	Mill Neck Apple Festival	Mill Neck	5,000	B, C
10/12/99	Local	MA Council on Human Svc Providers	Boston	500	E
10/12 - 17/99	National	ALDA Convention	Alex	300	D, E (Attached placed in convention program)
10/13/99	Local	Willie Ross School for the Deaf	E. Longmeadow	30	E
10/13/99	Local	AAA Pioneer Valley	W. Springfield	5	E
10/13/99	Local	Chestnut Hill Nursing Service	Springfield	5	E
10/13/99	Local	READS Collaborative	Middleboro	10	E
10/13/99	Local	Parents Night at READS Collaborative	Middleboro	40	E
10/13/99	Local	Center for Living and Working	Framingham	20	E
10/13/99	Local	Town Hall Meeting	Eugene	35	B, C
10/14/99	Local	Seattle Diversity Group	Seattle	100	D
10/14/99	State	Nebraska Speech, Language, Hearing Assoc. Conference	Kearney	N/A	B
10/15/99	Regional	New England Teachers of Deaf Conf,	Sturbridge	200	E
10/15/99	Local	Senior Citizens Potluck	Stayton	50	B, E
10/16/99	Local	NEHD Walk-a-thon	Danvers	100	E

TRS Coin Sent Paid - Ind Educational Activity Plan

Period Covered: June, July and August 1999. Including Projected Activities

10/17/99	State	Louisiana Speech, Language, Hearing Assoc. Conference	Lafayette	LA	350	C, E
10/18/99	Local	DEAF Inc.	Allston	MA	20	E
10/19/99	Local	Boston Center on Independent Living	Boston	MA	10	E
10/19/99	Local	IMPACT	Somerville	MA	5	E
10/19/99	Local	Tacoma Area Coalition of Individuals with Disabilities	Tacoma	WA	150	D
10/19/99	Local	Town Hall Meeting	Bend	OR	20	B, C, E
10/20/99	Local	NECC Interpreters Class	Haverhill	MA	20	E
10/20/99	Local	Center for Living and Working	Worcester	MA	20	E
10/21/99	Regional	Clarke School Conference on Mainstreaming	Springfield	MA	200	E
10/21/99	Local	MRC Worcester	Worcester	MA	5	E
10/21/99	Local	Opportunity House	Springfield	MA	5	E
10/21/99	Local	Northeast Independent Living Program	Lawrence	MA	20	E
10/21/99	Local	CMHC Banquet	Yorkville	IN	75	E
10/22/99	Regional	Clarke School Conference on Mainstreaming	Springfield	MA	200	E
10/23/99		Mass State Conference	Manchester	MS		A, B, C, E
10/23/99	Regional	MSAD Convention	Haverhill	MA	200	E
10/23/99	Local	Washington School for the Deaf	Vancouver	WA	150	D
10/23/99	Regional	Oregon TRS Open House	Salem	OR	100	D
10/23/99	Local	Lions Club	Gary	IN	100	D
10/23/99	Local	Appreciation Day/Open House	Salem	OR	100	B, C, E
10/24/99	Local	Deaf Community Center	Framingham	MA	50	E
10/25/99	Local	AIDS Service of Franklin County	Greenfield	MA	5	E
10/25/99	Local	Sunbridge Rehabilitation Center	Hadley	MA	5	E
10/26/99	Local	AIDS Action Committee	Boston	MA	5	E
10/26/99	Local	Stavros	Springfield	MA	20	E
10/28/99	Local	Lesley College ASL Class	Cambridge	MA	20	E
10/28/99	Regional	SERID Conference	Greenville	SC	400	E
10/28/99		LSU Medical Center		LA		
10/28/99		Wisconsin Education Association Council		WI		
10/28 - 31/99	Regional	Southeast Regional Deaf Conference	Greenville	SC	300 est	B
10/29/99	Local	Berkshire County Hospital	Pittsfield	MA	5	E
11/01/99	Local	Emerson College ASL I Class	Boston	MA	20	E
11/01/99	National	Deaf Expo	San Diego	CA		A, B, E
11/01/99	Local	NETAC Conference	Hartford	CT	100	B
11/01/99	Local	CCOSD - 30 Years	Berlin	CT	50	E
11/01/99	Local	CAD Convention	New Haven	CT	100	D
11/03/99	Local	Salvation Army/Northampton	Northampton	MA	5	E
11/04/99	Local	Nueva Esperene Agency	Holyoke	MA	5	E
11/05/99	Regional	MSAD EXPO '99	Peabody	MA	200	E
11/05/99	Local	Dudley Court House	Dudley	MA	5	E
11/05/99	Local	Washington State Symposium	Vancouver	WA	100	D
11/06/99	Local	Self Help for the Hard of Hearing Convention	New Brunswick	NJ	250	B, C, E
11/06/99	Local	NWIDC Town Hall	Hobart	IN	80	D
11/08/99	Local	American Cancer Society/Region 9	Springfield	MA	5	E

TRs Coin Sent Paid - Indu Educational Activity Plan

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11/08/99	Local	Tapestry Health Systems	Springfield	MA	5	E
11/08/99	Local	Holyoke Community College/DFS 101	Holyoke	MA	25	E
11/10/99	Regional	TLC College/Career Fair	Framingham	MA	100	E
11/12 - 13/99	State	NYSA-SHHH	Albany	NY	500	B, C
11/13/99		Lafayette Communication Fair		LA		
11/15/99	Local	RI Association of the Deaf Convention	Providence	RI	75	B,C,E
11/15/99	Local	MCDHH RAC Advisory Council Meeting	Springfield	MA	50	E
11/15/99		Kentucky Assoc. of Elementary School Teacher's Convention		KY		
11/16/99	Local	Jessie's House	Northampton	MA	5	E
11/16/99	Local	Service Providers Panel at Horace Mann School	Allston	MA	50	E
11/17/99		David City User Group Meeting		NE		
11/17/99		Columbus User Group Meeting		NE		
11/18/99	Local	New Jersey Education Association Convention	Atlantic City	NJ	45,000	B,C,E
11/18/99	Regional	MRC Statewide Meeting	Quincy	MA	20	E
11/18/99	Local	DeMarey Insurance Agency	Springfield	MA	5	E
11/18/99	Local	Men's Resource Agency	Amherst	MA	20	E
11/18/99	Local	Early Childhood DayCare Program	Holyoke	MA	5	E
11/18/99	Local	RADHH Town Hall	Evansville	IN	75	D
11/20/99	Regional	Deaf Expo	San Diego	CA	5,000	D
11/21/99	Regional	Missouri Statewide Interpreter Conf	Ozark of Lake	MO	700	B, E
11/23/99	Local	Hariston House	Northampton	MA	5	E
11/23/99	Local	Stavros Staff	Amherst	MA	10	E
11/23/99	Local	Stavros Staff	Springfield	MA	10	E
11/26/99	Local	New Jersey Association of the Deaf Convention	Plainfield	NJ	70	B,C,E
11/27/99	Local	Hoosier Bowling Classic	South Bend	IN	225	A, B
12/01/99	Local	Holyoke Community College/DFS	Holyoke	MA	20	E
12/01/99	Local	Deaf, Deaf World at HCC	Holyoke	MA	50	E
12/01/99		Lousiana Aging Network Assoc. Conference		LA		
12/07/99		Wahoo User Group Meeting		NE		
12/07/99		Blair User Group Meeting		NE		
12/07/99		Fremont User Group Meeting		NE		
12/14/99	Local	Project Adventure	Hamilton	MA	5	E
12/15/99	Local	RI Relay Community Forum	Providence	RI	45	D,E
1st Qtr 00	Local	AR Relay Service Advisory Panel		AR		B
1st Qtr 00	Local	Coalition of Texans with Disabilities		TX		E
1st Qtr 00	Local	AR Speech, Language and Hearing Assoc Annual Conference		AR		B
1st Qtr 00	Local	Kansas Relay Center		KS		C
01/13/00	Regional	"Grande Affair"	Columbia	SC	10,000	B
01/22/00	Local	ISD Basketball Homecoming	Indianapolis	IN	300	A, B
03/02/00	Regional	New England Foundation of Arts Conf.	Cambridge	MA	1000	E
03/02/00		Kentucky Teaching and Learning Conference		KY		
03/08/00		KY Speech, Language, Hearing Assoc. Conference		KY		
2nd Qtr 00	Local	AR Relay Service Advisory Panel		AR		B

TRS Coin Sent Paid - Indu; Educational Activity Plan

Period Covered: June, July and Aug. 1999. Including Projected Activities

2nd Qtr 00	Local	AR Rehabilitation Assoc, Conference	AR		B	
2nd Qtr 00	Local	TX Assoc. of the Deaf	TX		E	
04/01/00	Local	Missouri Assistive Technology	Columbia	MO	200	B, E
05/12/00	National	Mental Health Conference for Deafness	St Louis	MO	300	B, E
06/01/00	Local	ISD Reunion	Indianapolis	IN	500	A, B
06/01/00	National	National Campvention of the Deaf	Hinckley	MN	1000	B
06/01/00	National	SHHH Convention	St. Paul	MN	500	B
09/30/00	Local	Danvers Police	Danvers	MA	5	E
Tentative (Jan)		Communication Fair at New Orleans TRAC	LA			
Tentative (Jan)		Milwaukee Town Hall Meeting	WI			
Tentative (Sept)		Madison Area Self Help For Hard of Hearing	WI			
Tentative (Sept)		Lafollette High School Presentation	WI			
Tentative (Oct)		Assitive Technology Fair	ID			
Tentative (Nov)		Alexandria Town Hall Meeting	LA			
Tentative (Nov)		North Platte SHHH Meeting	NE			
Tentative (Nov)		Wasau Town Hall Meeting	WI			

COIN TELEPHONE RELAY CALLS

Dear Relay User:

A plan is in place that can help you, and others that you may know, make a relay call from a coin telephone. This plan first began on November 24, 1995 and covers local and long distance calls. It has two major parts:

1. Local Calls - You can make local calls from any coin telephone through Telecommunications Relay Service (TRS) and that call will be **free** to you.
2. Long Distance Calls - You can make long distance calls from any coin telephone through TRS by charging the call to your calling card. Your call will cost no more than the same long distance call would have cost using coins. Prepaid cards may also be used for long distance calls. Please note that charges for prepaid cards may vary among providers and therefore may differ from coin rates. If using prepaid cards, check with the provider about their rates.

The plan was issued by the Federal Communications Commission and was developed by local and long distance telephone companies, TRS providers, independent payphone service providers and organizations representing people who are deaf or have hearing or speech disabilities. TRS facilitates personal and business calls for people who require special telecommunications equipment, like a text telephone (TTY), and people who use conventional voice telephones. This service is in operation 24 hours a day, seven days a week. The phone number for your relay service can be found in the Customer Guide pages of your local telephone directory.

If you want information about obtaining a telephone calling card or prepaid card, please call your TRS provider, the business office of your local telephone company, your long distance carrier, or, if available, a center for individuals with special needs. The TTY and voice numbers for these offices or service can be found in the Customer Guide pages of your local telephone company directory.

Prepared by the Telecommunications Relay Industry

True or False?

There's No Santa Claus...

Elvis is Alive and Well...

There's No Such Thing as a Free Call...

**We're not going to touch the question of Santa or Elvis,
but if you're placing a Relay call from a coin phone, there
is such a thing as a free local call!**

**Visit the Telecommunications Relay Industry exhibit booth
and learn more about placing local and long distance
Relay calls from coin telephones. In addition to
interesting information, you'll receive a free pre-paid
phone card so you can call a friend and spread the news
about coin telephone Relay calls (or just gossip about the
ALDACon 99!).**

This exhibit sponsored by America's Telecommunications Relay Industry

Activity Two

TRS Coin Sent Paid - Industry Educational Activity Plan
Period Covered: June, July and August 1999. Including Projected Activities

Activity 2 - Direct mailings on TRS Coin Sent Paid calling

Mailing Date	Recipient	Mailing Size
	Customer Relay Care Center (Call-In Requests for Brochures & CSP Cards)	750+
1999		
04/99 - 06/99	Bell Atlantic Flyer	8,000,000
06/01/99	South Carolina TTY Equip Distribution Program Applicants	500
06/04/99	Bureau of Workers Compensation, Columbus	20
06/99 - 08/99	Aux Relay Srvs Requests Coin Cards	5,000
06/17/99	All Tell Co, Elyria	50
07/12/99	Millcrest Hospital, Mayfield Heights, Oh	25
07/20/99	Community Service for the Deaf and Hard of Hearing, Cincinnati	15
07/23/99	Morgan Housing Authority, McConnesville, OH	10
07/23/99	Deaf Service Center, Columbus	50
07/23/99	Customer - Becky Mickelson	30
07/28/99	Ohio Governors Council on People with Disabilities, Columbus	30
07/30/99	18 members from Ohio Relay Consumer Committee who represent all over Ohio	225
08/06/99	Self Help for the Heard of Hearing - DeSale Retreat, Midwest	40
08/08/99	Community Service for the Deaf and Hard of Hearing, Portsmouth	20
08/10/99	Customer - Kotsteck, Mt Gilead	5
08/10/99	Family Service Community Service for the Deaf, Akron CA Dept of Rehab/Deaf and HOH	25
08/24/99	Svcs (Sacramento, CA) Dept of Develop Svcs	20
08/24/99	(Sacramento, CA) Independent Living Center for N.	20
08/24/99	CA (Chico, CA) NORCAL Ctr on Deafness	20
08/24/99	(Sacramento, CA) NORCAL Ctr on Deafness	20
08/24/99	(Stockton, CA)	20

TRS Coin Sent Paid - Industry Educational Activity Plan
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08/24/99	NORCAL Ctr on Deafness (Yuba City, CA)	20
08/24/99	Placer Indep Resource Svcs Inc. (Auburn, CA)	20
08/24/99	Valley Adv & Comm Ctr For the Deaf & HOH (Fresno, CA)	20
08/24/99	VOC Rehab (Fresno, CA)	20
08/24/99	VOC Rehab (Sacramento, CA)	20
08/24/99	VOC Rehab (Stockton, CA)	20
08/24/99	Dept of Socail Svcs-Deaf Access ofc (Sacramento, CA)	20
08/24/99	Life After Deafness (Sacramento, CA)	20
08/24/99	ODAY Travel Ctr (Sacramento, CA)	20
08/24/99	Regional Transit CSTMR (Sacramento, CA)	20
08/24/99	Alta CA Regional Ctr (Sacramento, CA)	20
08/24/99	The Mary Jane Rees Language, Speech and Hearing Ctr (Sacramento, CA)	20
08/24/99	Mercy Regional Center for Rehabilitation (Sacramento, CA)	20
08/24/99	Motherlode Rehab Enterprises (Placerville, CA)	20
08/24/99	Northern CA Ctr for Rehabilitation (Sacramento, CA)	20
08/24/99	United Cerebral Palsy (Sacramento, CA)	20
08/24/99	SHHH (Sacramento, CA)	
08/24/99	State Dept of Rehabilitation (Auburn, CA)	20
08/24/99	Easter Seal Society (Stockton, CA)	20
10/01/99	Schools (statewide)	50-100
11/01/99	Human Service agencies	50-100
11/01/99	Independent Living Centers in Missouri	1,000
12/01/99	Human Service agencies	50-100
01/01/00	Medical professions	50-100
02/01/00	Legal professions	50-100
03/01/00	Libraries	50-100
04/01/00	Private businesses (with deaf/hoh)	50-100
05/01/00	Town Halls	50-100
06/01/00	Town Halls	50-100
August '99	Richard Matthews, CA President, SHHH	Copy of attached letter
August '99	Lori Brand, President of San Diego Assoc. of Late Deafened Adults	Copy of attached letter

TRS Coin Sent Paid - Industry Educational Activity Plan
Period Covered: June, July and August 1999. Including Projected Activities

August '99	Larry Littleton, Chair of CA Relay Service Advisory Committee	Copy of attached letter
August '99	Shelley, Executive Director, Deaf & Disabled Trust Program (CA)	Copy of attached letter
August '99	Nancy Hammond, Manager, Outreach Program - Deaf & Disabled Trust (CA)	Copy of attached letter
Year-to-date	North Supply Warehouse Distribution Center, Union City, CA	2000 Coin Sent Paid Cards

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